

Webinar Report: "AI RAG: Real-Time Support Revolution"

Event Title: AI RAG: Real-Time Support Revolution

Date and Time: Friday, August 9, 2024 | 7:00 PM - 8:00 PM

Organized by: Department of Computer Science and Business Systems, in association with IEEE TEMS

Platform: Google Meet

Resource Person: Mr. Sanjay S, API Developer and Tester, Navis Software Pvt. Ltd.

Participants: 80+ Active Participants

The Department of Computer Science and Business Systems, in collaboration with IEEE TEMS, hosted a webinar titled "AI RAG: Real-Time Support Revolution" on August 9, 2024. Mr. Sanjay S, an API Developer and Tester at Navis Software Pvt. Ltd., led the session, sharing his expertise on AI RAG and its potential to transform technology and support systems.

Session Overview:

Mr. Sanjay provided a focused presentation on the role of AI in modern technology, covering key topics such as AI-driven chatbots, the importance of hackathons, resume-building tips, and AI's role in startups. He also discussed cloud CPU providers, product management, AI hallucination, Navis N4, and the rise of low-code tech jobs. The session concluded with valuable career resources like Glassdoor and GeeksforGeeks.

The webinar was interactive, with participants actively engaging and raising questions, leading to a dynamic exchange of ideas. Mr. Sanjay's responses were insightful, offering practical advice to attendees.

Conclusion:

The event ended with a vote of thanks, acknowledging Mr. Sanjay's contributions and the support of key individuals, including Dr. Sai Prakash Leo Muthu (CEO), Dr. Rene Robin (Dean – Innovation), Dr. J. Raja (Principal), Mrs. Sathya (Head of Department), Mr. Manickavasagan (Event Coordinator), and Mr. Sai Sathivel (IEEE TEMS Chairperson). Mr. Sanjay was honored with an online memorandum to mark the successful and enlightening session.

This webinar provided participants with a clear understanding of AI advancements and their real-time applications, inspiring further exploration in this dynamic field.